

# TRANSGENDER HEALTH INSURANCE GUIDE TO THE MARKETPLACE

NORTH CAROLINA 2024

Marketplace plans sold through HealthCare.gov can no longer:

 $\label{lem:refuse_to_instance} \textbf{REFUSE TO INSURE or DENY COVERAGE} \ \ \text{based on gender identity}$ 

HAVE BLANKET EXCLUSIONS that deny gender-affirming care

**LIMIT ACCESS** to "sex-specific" services (like hysterectomies or prostate exams)

based on sex assigned at birth, gender identity, or gender marker

You should **ALWAYS OBTAIN PRIOR AUTHORIZATION** from your health insurance company for any healthcare related to gender transition. (Prior authorization forms are available

through your healthcare provider.)

### **SOME EXCLUSIONS**



**Plans explicitly cover** medically necessary gender-affirming care if you meet plan-specific requirements. Check plan documents for more information.

Aetna CVS\*
Blue Cross Blue Shield\*
Cigna\*

**CLEAR COVERAGE** 



**Plans explicitly exclude some** gender-affirming care and may result in denials even if medically necessary. Call the insurer and check plan documents for more information.

CareSource\*
Oscar\*

### **SILENT**



**Plans may cover** gender-affirming care, but the plan documents are silent or unavailable. Call the insurer directly for more information.

Ambetter\* AmeriHealth Caritas Next\* WellCare\*

# **BROAD EXCLUSIONS**



**Plans explicitly exclude all** gender-affirming care and may result in denials even if medically necessary. Check plan documents for more information.

UnitedHealthcare\*

\*Under state law, gender-affirming care is not available for minors.

**Disclaimer: This information applies to gender-affirming care only.** These ratings were compiled by Out2Enroll through a review of silver marketplace plans. You should carefully **review each plan to ensure it meets your needs**, including plans that are listed as having clear coverage. This Guide is provided solely for informational purposes and should not be used as a substitute for a full review of each plan based on an individual's medical needs.

## **EXPECT MORE, DEMAND MORE FROM ALL PLANS**

Coverage denied? Appeal, appeal. Learn more at bit.ly/2hGFuWn

**Exclusion in your plan?** 

File a complaint with your state insurance department at **ncdoi.com** 

Discrimination by your insurer or healthcare provider?

Contact a legal aid organization at <a href="https://doi.org/bit.ly/3R9k1oF">bit.ly/3R9k1oF</a>

More info on choosing plans and navigating denials at transhealthproject.org

## **NEED MORE INFORMATION?**

For additional plan-specific information, please visit: **out2enroll.org/2024-cocs** 

To make a free appointment with a trans-friendly assister, visit: **out2enroll.org/enrollment-help** 

4 out of 5 people can find a plan for \$10/month or less! Only at **HealthCare.gov**